

What is Horizon and how will it benefit your business?

Improve flexibility and productivity for your business with a hosted communications service.

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To support the growing trend for home and flexible working, Horizon is a complete communications service that provides an extensive range of fixed and mobile telephony capabilities via an easy-to-use web portal.

Horizon takes the burden away from your IT team. Local administrators manage and configure the system according to your organisation's needs. Employees can then manage their calls easily and effectively, maximising individual productivity.



This factsheet highlights just some of the features of Horizon, along with their benefits.



1. Complete business communications system

Horizon combines handsets from several manufacturers, an easy-to-use web interface, and our trademark network resilience to provide a cheaper, more flexible phone service. It also helps to improve your organisation's productivity and image - seamless integration with well-known CRM systems and soft phone features help present highly professional communications with the minimum of effort.

2. Work smarter

Save money and improve interoperability between your mobiles and fixed phones with extremely competitive on-net rates over a business-grade network. Horizon is perfect for home-workers or staff who need to work from different locations, with clever features that ensure you never miss a call. We also offer more in-depth call management reporting and wallboard integration, to help your organisation gain a real-time understanding of calls. You can get a data feed for your Horizon service which will let you export the statistics you need to help analyse call patterns and manage your business.

3. Unrivalled quality

Call quality, as with any communication system, is clearly dependent on the underlying access available. With Columbus Ethernet or Broadband products delivering the service to your location, you can be assured of great voice quality, underpinned by some of the most stringent service level agreements in the business.

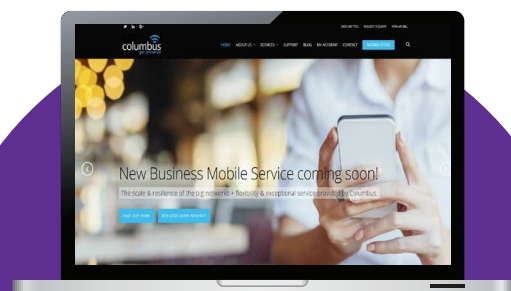
4. Suitable for any sized business

Horizon is suitable for any sized business and is particularly effective if you have multiple sites working together. It's also capable of serving hundreds of employees. Horizon is cloud-based and accessed via a web-based portal, so there are no PBX maintenance costs, and with minimal capital outlay it's a reliable and proven service whatever your business.

5. Full service and support

Columbus provides everything from handset to core network access, on-site installation to training and help guides, saving you time and hassle. Full support including number porting, provisioning and 24/7 UK-based assistance is provided, giving you complete peace of mind.

Horizon offers your business a more flexible, lower-cost alternative to a traditional phone system.



If you would like to find out more about Horizon or would like to request a demo call Columbus UK on 0333 240 7755 or email solutions@columbusuk.com. Our friendly, knowledgeable and experienced team will be happy to help you.